Securitas Healthcare

Environmental Monitoring
Tag Calibration Programs

SERVICE OVERVIEW

Basic, Advanced and Management services to streamline annual recalibration of NIST-traceable tags

SERVICE BENEFITS

- Streamlines and simplifies tag re-calibration

- Eliminates downtime as tags are replaced, instead of taken off to be re-calibrated

- Mitigates the risk of using expired tags, which could put assets at risk

- Eliminates need to store and manage spare tags

- Eliminates the need to track expiration dates

- Automatically receive replacement tags

- Frees up staff to focus on higher value clinical and administrative tasks

- Provides a system checkup

- Helps maximize the value of your Environmental Monitoring solution

CHALLENGES

Healthcare organizations count on Securitas Healthcare's Environmental Monitoring solutions to continuously monitor temperature and humidity conditions across the enterprise. The solutions automate monitoring—supporting enhanced patient safety, improved operational efficiency and faster, easier audit response. NIST-traceable environmental monitoring tags—a key part of the solution—require re-calibration on a regular cycle. Removing tags for this service means monitoring downtime for the affected asset. Yet, skipping the process creates other risks. Among them: potential damage to expensive medications and vaccines, loss of irreplaceable human tissue, as well as the threat of costly fines or lawsuits for refrigerators and freezers without up-to-date calibration certificates.

SOLUTION

Securitas Healthcare's ISO 17025 Accredited Environmental Monitoring Tag Calibration Programs provide a simple way to manage the process:

- **Basic Calibration.** A lower cost option for your most basic calibration needs. Receive freshly calibrated NIST tags to replace your expiring tags. Activate, program, and deploy the fresh tags, then send expiring tags back to Securitas Healthcare via provided shipping labels.

- **Tag Calibration Management Program.** Includes the Basic Calibration service with the addition of having Managed Services monitor expiration dates and ship tags accordingly throughout the program duration.

- **Advanced Calibration.** Onsite support to perform all the functions of the Basic Calibration service along with a system checkup. Can be purchased in conjunction with the Tag Calibration Management Program for expiration date monitoring with onsite support.

To mitigate the risk of loss, Securitas Healthcare recommends annual re-calibration of our NIST-traceable Environmental Monitoring tags. But, ensuring timely re-calibration can be time-consuming and inconvenient:

- How do you track when tags are due for recalibration?

- When tags are sent away for re-calibration, do you use backup tags, or are devices left unmonitored?

- How many weeks do you typically wait to receive your recertified tags?

- How many hours do personnel spend managing the re-calibration process?

- Have you had incidents where NIST-traceable tags have been used past their expiration date?

- How to manage paperwork related to NIST-traceable tags?

Basic Calibration

- Low-cost solution for your most basic calibration needs.

- Managed Services works with you to ensure you are getting the correct tags and the correct quantity of re-calibrations.

- Receive your freshly calibrated NIST tags and certificates within 15 business days (conditions apply).

- You activate, deploy and configure all received tags.

- Return your expiring tags to Securitas using shipping labels we provide.

Tag Calibration Management Program

- We monitor expiration dates for you.

- All the features of the Basic Calibration service plus Managed Services will monitor expiration dates of tags in the program to ensure you receive the correct quantity of fresh tags before your current tags expire.

- No lead time for tag shipments. You get tags on time, every time.

- Monitor for the duration of the program.

- Notification for renewal upon project completion.

Advanced Calibration

- Let us swap the tags for you.

- Onsite support to inventory received tags and to perform all the functions of the Basic Calibration service.

- Maximizing tag uptime via system check, battery maintenance, and tag repair (with some limitations).

- Maintaining any emergency stock of calibrated tags for BioMed and other critical areas (if applicable).

- Receive a report of tags replaced and locations serviced.

Services included	Basic Calibration	Tag Calibration Management	Advanced Calibration
Replacement tags with current NIST-traceable certificates	•	•	•
Shipping labels provided to return expired tags	•	•	•
MAC address list of tags being shipped with expiration dates	•	•	•
Certificates of Calibration digital copies	•	•	•
Monitor expiration dates of tags		•	
Program renewal reminder		•	
On-site replacement of tags using tags with current calibration			•
Inventory received tags/probes and report any discrepancies			•
Updates in MobileView® to associate replacement tags			•
Shipping logistics to return replaced tags, and a report of recently replaced tags			•