



Staff Protection

SOLUTION OVERVIEW



Personal protection for at-risk healthcare workers in the ED, Mental Health, OB and beyond

SOLUTION BENEFITS

- **24/7, hospital-wide protection.** Protect and locate staff hospital-wide using existing infrastructure.
- **Discreet and easy to use.** Quickly call for help without attracting attention.
- **Use with confidence.** Staff can test their badge before going on shift, while the Staff Visibility screen gives a view of all badges.
- **Faster response times.** Security receives alerts to quickly see exactly who has called for help, with location updated in real-time.
- **Designed for life safety.** Gives staff peace of mind.
- **Unified platform advantage.** Staff Protection is part of the Securitas Healthcare enterprise-grade platform for real-time visibility.

CHALLENGES

Workplace violence touches almost every healthcare professional, and for many it's a common occurrence. The statistics are sobering:

- **76% of all nurses** report experiencing verbal and/or physical violence in the previous year¹;
- **12.1% of ED nurses** report physical violence and 42.5% report verbal abuse within the previous week²;
- **Psychiatric aides have a workplace violence rate 69 times higher** than the national average³.

In addition, hospitals must bear a wide range of costs: injuries due to an incident, lost productivity, higher turnover and damaged reputation. The average cost to healthcare employers of an incident leading to injury is close to \$100,000⁴.

Hospitals require a flexible, facility-wide solution for staff safety that supports the efficient delivery of patient care.

SOLUTION

The Securitas Healthcare Staff Protection solution provides caregivers with a portable means to call for help no matter where they are in the hospital. Designed as a mission-critical enterprise system, the solution helps increase safety for workers, and reduces the hospital's risk and financial exposure.

1. Source: <http://www.sciencedirect.com/science/article/pii/S009917671300216X>

2. Source: <https://www.ena.org/practice-research/research/Pages/WorkplaceViolence.aspx>

3. Source: <http://www.medscape.com/viewarticle/862562>

4. Source: <http://www.sciencedirect.com/science/article/pii/S009917671300216X>

How it works

PORTABLE, PERSONAL PROTECTION

Each staff member carries a Wi-Fi badge, typically worn attached to their hospital ID badge. This way, the individual can discretely call for help from any location; without having to reach a fixed call station. Once the button is pressed, the badge immediately sends a signal indicating the staff member's current location and that they need help.

ACCURATE, HOSPITAL-WIDE LOCATION

By leveraging the hospital's Wi-Fi network, the Staff Protection solution can locate staff members anywhere within Wi-Fi coverage, even the parking garage. Optional exciters bring resolution down to the room level for even greater location accuracy in areas of particular risk, such as the ED, mental health or rehabilitation.

COMPREHENSIVE ALARM INFORMATION

Real-time alerts are displayed at the hospital's security command center via Instant Notifier desktop application. Complete alarm details are clearly visible, including a map showing the staff member's current location. Mobile Instant Notifier makes alarm information available on iOS and Android devices. The solution can also send notifications to e-mail, text messages and other various staff communication tools.

REAL-TIME SITUATIONAL AWARENESS

The Staff Protection solution gives managers a real-time view of the security situation and tools to help maintain a high level of safety. All staff members can be quickly located to coordinate the security response based on proximity.

DESIGNED AS A LIFE SAFETY SYSTEM

Designed for high reliability, the Staff Protection solution Test Station enables staff members to confirm that badges are working properly before going on shift. In addition, a census view in the software gives managers an at-a-glance view of current status, including alerts, low battery badges and badges that have not been tested recently.



“The solution enables us to be highly accurate in responding to an incident, and it gives our staff an improved sense of safety and protection.”

– Daniel Coss
Director of Security and
Public Safety

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About Securitas Healthcare

Securitas Healthcare empowers caregivers to deliver connected, productive and safe care. Its innovative portfolio of healthcare solutions helps over 15,000 hospitals, clinics and senior living organizations worldwide protect people, use assets efficiently and understand their operations for a caring and healing environment. Securitas Healthcare is proud to be part of Securitas, the world's leading intelligent protective services partner. For more information, visit us at securitashealthcare.com

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