



Arial[®] Resident

DATA SHEET



Real-time, Two-way Communication between Caregivers and Residents

PRODUCT HIGHLIGHTS

- Caregivers can call residents directly via the Arial Caregiver smartphone app or from any Arial workstation.
- Calls automatically answer on the resident's in-room Arial Resident tablet when an alarm is active—no resident interaction required.
- Caregivers can quickly assess needs and respond with the appropriate level of care on the first visit.
- Residents feel heard and reassured—improving satisfaction and peace of mind.
- Most resident alarms are not emergencies. Voice communication helps eliminate unnecessary steps and enhances caregiver efficiency.
- No cellular plan, new wiring, or additional infrastructure required—Arial Resident uses existing community Wi-Fi.
- Compatible with Android devices; available via Google Play.
- Displays an easy-to-read clock when no alarm is active.
- Provides visual reassurance to residents when an alarm is active.
- Alerts residents if the tablet is unplugged or goes offline.

KEY FEATURES

Alarms

- Residents can initiate an alarm by pressing the Alarm Bell icon on the tablet screen.
- A visual indicator on the tablet confirms when an alarm is active.
- Alarms initiated through Arial Resident can be reset remotely by caregivers or directly on the tablet after a voice call.

Voice Calls

- Incoming calls auto-answer on speakerphone when an alarm is active—no action required from the resident.
- Alarms triggered by pendants, call stations, or other devices are also indicated on the tablet, enabling auto-answered caregiver calls.
- Clear on-screen messages, sound notifications, and controls support each stage of the call (incoming, active, and ended).

Hardware and Application Management

- Use your own Android tablet, or choose devices supplied by Securitas Healthcare.
 - » Securitas supplied tablets include a 3-foot USB cable, charger, and are powered via 120VAC.
- Supports any Android tablet running Android 13 or higher.
- The Arial Resident app is available on the Google Play Store.
- Optional accessories include stands, longer cables, and chargers for customized deployment.
- Tablets are monitored by the Arial platform, with alerts displayed on workstations if any go offline.
- An application manager within Arial allows authorized users to:
 - » Add, edit, or remove devices from resident apartments.
 - » View tablet status (online/offline), power connection, device model, OS version, and app version.
- Updates to the Arial Resident application are facilitated through Arial eliminating the need to manually download new software to the tablets when Arial is upgraded.

Product Specifications

Arial Versions Supported	Arial 12 and higher. See Arial Compatibility Matrix, Knowledge Base Article 14889, for latest details and always check before updating Arial.
Supported Mobile Devices Operating Systems	Android 13 and higher. See Arial Compatibility Matrix, Knowledge Base Article 14889, for latest details and always check before updating Mobile Operating System.
Supported Devices	Arial Resident currently is available for Android devices only. Securitas Healthcare tests on Lenovo M9 and K9 tablets that are sold directly. Other Android devices will likely work, but it is not feasible to test all devices on the market with all versions of mobile operation systems. Verify your device has a supported mobile operating system and verify it can place alarms and conduct voice calls before placing into use in your community.

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About Securitas Healthcare

Securitas Healthcare empowers caregivers to deliver connected, productive and safe care. Its innovative portfolio of healthcare solutions helps over 15,000 hospitals, clinics and senior living organizations worldwide protect people, use assets efficiently and understand their operations for a caring and healing environment. Securitas Healthcare is proud to be part of Securitas, the world's leading intelligent protective services partner. For more information, visit us at securitashealthcare.com

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