

# Arial® Wireless Nurse Call

## SOLUTION OVERVIEW



## Centralized event management, notification and reporting

### SOLUTION BENEFITS

- **Faster, more cost-effective and less disruptive implementation** thanks to wireless infrastructure
- **UL 1069 certification** for assurance of reliable performance
- **Rapid scaling—up to thousands of devices**—and flexibility as your community grows or residents' needs change
- **Ability to deploy as standalone system** or as part of an enterprise platform supporting mixed service environments
- **Arial Analytics** supports informed operational, care and financial decisions using critical data, automatically pulled into reports and dashboards from all your managed communities
- **Arial Caregiver** for innovative alarm handling, messaging and care coordination
- **Arial Resident** provides wireless, two-way voice communication between caregiver and resident for real-time alarm context

### CHALLENGES

For skilled nursing facilities, an effective nurse call system is critical to delivering excellent care to every resident. This system is vital to day-to-day communications between your nurses, caregivers and residents. Yet, your community may be relying on outdated technology with too much hardwiring and too little flexibility.

Some communities face stricter requirements due to UL 1069 standards. Originally developed for hospitals, these standards now govern nurse call systems in skilled nursing facilities in most US states. If your community is located in one of those states, you are required to operate a UL 1069-listed system. If you operate communities in multiple states—some mandating UL 1069, some not—you may be frustrated about having to maintain multiple platforms across your enterprise.

### SOLUTION

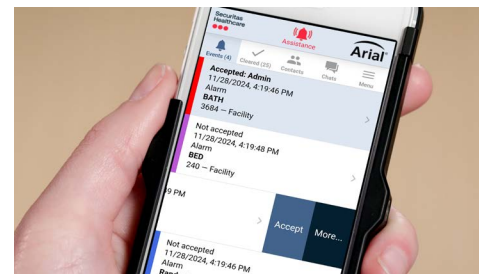
Whether you're selecting a system for a newly built community or seeking to replace a legacy system, implementing a new nurse call solution doesn't have to be highly complex or costly.

With Arial Wireless Nurse Call, implementing a solution has never been easier. Because this modern system runs on wireless infrastructure, it offers greater speed and lower costs—from initial implementation to ongoing operation and maintenance. There's no need to open walls and ceilings in order to replace or run wires into resident rooms. Our wireless technology means you can add more nurse call stations or change in-room configurations in a matter of minutes, not days.



There is a lingering misconception that wired nurse call systems are somehow more reliable than wireless solutions. Not true. The Arial system successfully meets the most stringent testing and certification process that any nurse call system must complete in order to obtain a UL 1069 listing. Our Arial Wireless Nurse Call solution was directly tested by Intertek, a Nationally Recognized Testing Laboratory, making it one of the most reliable products on the market.

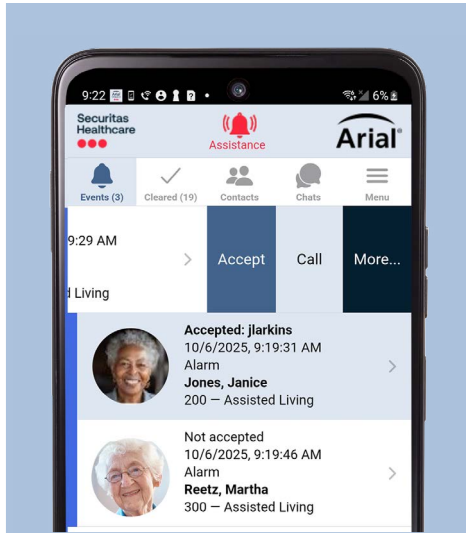
While Arial Wireless Nurse Call offers compelling benefits as a standalone solution for even the largest of skilled nursing communities, it delivers even more advantages as part of a unified, enterprise-wide platform for nurse and emergency call. In either case, it provides a centralized event reporting and management dashboard with a modern, intuitive interface. You can deploy Arial Caregiver to streamline communications among your caregivers, and include Arial Resident to directly talk to residents when they initiate an alarm. Plus, you can tap into advanced reporting to better understand and continually improve performance.



## How it works

The Arial Wireless Nurse Call solution includes all of the components necessary to meet UL 1069 requirements—and support excellent resident and patient care:

- **Nurse monitoring station with both audio and visual notification.** The software provides an intuitive user interface for alarm management, notifications and reporting. Alarms with location and apartment or resident information are displayed on facility maps and in color designated and prioritized alarm queues making it quick and easy for nursing staff to identify and respond to nurse calls.
- **Dome lights are offered** in single, dual or up to 4 separate colors for placement outside of resident and patient rooms and for zone annunciation. For more descriptive zone annunciation or for duty station locations, digital signs can be installed to scroll and annunciate active alarms.
- **Wireless call stations with a contemporary design** are placed at each resident's or patient's bedside and in each bathroom. Arial Wireless Nurse Call stations offer a dual-purpose check-in/reset button, as well as multiple options for alarm activation. With audible tones and LED indications, residents, patients and nursing staff receive acknowledgment that they have successfully activated the alarm or cleared the alarm. As wireless devices, they are easy to mount and can be relocated or rearranged easily to accommodate single and twin room changes. It's fast and simple to set up and update the call stations based on your community's needs.
- **Portable alarm notifications via pager or mobile app** (optional). Using Android or iOS devices, nursing staff can receive alarms while moving throughout the facility. Arial Caregiver seamlessly works with the Arial software and operates without requiring an application server.
- **Respond to a resident alarm by calling directly into a resident's room** to a tablet equipped with Arial Resident. Providing an immediate connection for critical context that saves caregivers from unnecessary room visits and go-backs while giving residents reassurance care is on the way.



# The mobile difference

When used with the Arial Wireless Nurse Call solution, Arial Caregiver and Arial Resident offer powerful tools for your team. Administrators and caregivers can use them to:

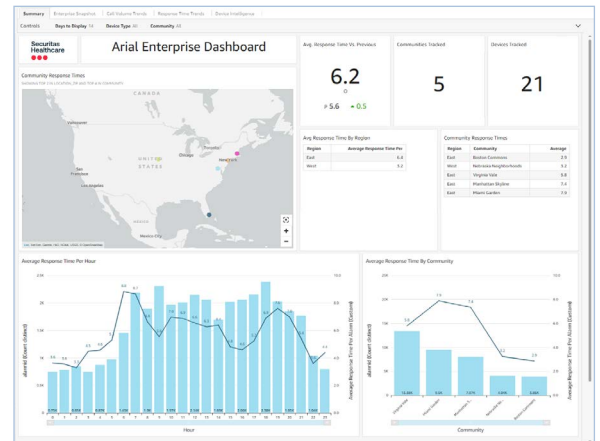
- **Receive alarms from anywhere** in the facility based on caregivers' assigned zones
- **Access critical alarm information** including date, time, alarm name/type and alarm location
- **Respond to alarms** with a voice call to the resident room, providing reassurance and critical context before you take action—while other caregivers are automatically notified of the status
- **Escalate non-addressed alarms** in sync with your community's protocol
- **Capture valuable data** about length and outcomes of caregiver-resident interactions, as well as documenting activities of daily living (ADL) support
- **View a live directory of caregivers on duty** and communicate via time-stamped text or staff-to-staff voice call

“The app makes it easier for the caregiver to effectively respond to resident calls. We are able to anticipate and meet resident needs while improving resident safety and satisfaction.”

– **Beckey Hjaltalin**  
Director of Wellness  
HumanGood – Judson Park

## CENTRALIZED MANAGEMENT, ADVANCED REPORTING

Make informed operational, care and financial decisions to benefit your business and residents using Arial Analytics critical data, automatically pulled into reports and dashboards from all your managed communities.



4600 Vine Street  
Lincoln, NE 68503  
+1 888 622 6992

North America  
info@securitashealthcare.com

International  
global@securitashealthcare.com

securitashealthcare.com

### About Securitas Healthcare

Securitas Healthcare empowers caregivers to deliver connected, productive and safe care. Its innovative portfolio of healthcare solutions helps over 15,000 hospitals, clinics and senior living organizations worldwide protect people, use assets efficiently and understand their operations for a caring and healing environment. Securitas Healthcare is proud to be part of Securitas, the world's leading intelligent protective services partner. For more information, visit us at [securitashealthcare.com](https://securitashealthcare.com)

DOC-12-50024-AE