Securitas Healthcare

RTLS PLATFORM



Staff Protection

SOLUTION OVERVIEW

Personal protection for at-risk healthcare workers in the ED, Mental Health, OB and beyond

SOLUTION BENEFITS

- **24/7, hospital-wide protection:** Protect and locate staff hospital-wide using existing infrastructure.
- **Discreet and easy to use:** Quickly call for help without attracting attention.
- **Use with confidence:** Staff can test their badge before going on shift, while the Staff Visibility screen gives a view of all badges.
- **Faster response times:** Security receives alerts to quickly see exactly who has called for help, with location updated in real-time.
- **Flexible technology:**
  - Wi-Fi
  - BLE
  - Ultrasound
  - Low Frequency

CHALLENGES

Workplace violence touches almost every healthcare professional, and for many it's a common occurrence. The statistics are sobering:

- **76% of all nurses** report experiencing verbal and/or physical violence in the previous year[1];
- **12.1% of ED nurses** report physical violence and 42.5% report verbal abuse within the previous week[2];
- **Psychiatric aides have a workplace violence rate 69 times higher** than the national average[3].

In addition, hospitals must bear a wide range of costs: injuries due to an incident, lost productivity, higher turnover and damaged reputation. The average cost to healthcare employers of an incident leading to injury is close to $100,000[4].

Hospitals require a flexible, facility-wide solution for staff safety that supports the efficient delivery of patient care.

SOLUTION

The Securitas Healthcare Staff Protection solution provides caregivers with a portable means to call for help no matter where they are in the hospital. Designed as a mission-critical enterprise system, the solution helps increase safety for workers, and reduces the hospital's risk and financial exposure.

1. Source: http://www.sciencedirect.com/science/article/pii/S009917671300216X
2. Source: https://www.ena.org/practice-research/research/Pages/WorkplaceViolence.aspx
3. Source: http://www.medscape.com/viewarticle/862562
4. Source: http://www.sciencedirect.com/science/article/pii/S009917671300216X

How it works

PORTABLE, PERSONAL PROTECTION

Each staff member carries a badge, typically worn attached to their hospital ID badge. This way, the individual can discretely call for help from any location; without having to reach a fixed call station. Once the button is pressed, the badge immediately sends a signal indicating the staff member's current location and that they need help.

ACCURATE, HOSPITAL-WIDE LOCATION

By leveraging the hospital's network, the Staff Protection solution can locate staff members anywhere within coverage, even the parking garage. Optional exciters bring resolution down to the room level for even greater location accuracy in areas of particular risk, such as the ED, mental health or rehabilitation.

COMPREHENSIVE ALARM INFORMATION

Real-time alerts are displayed at the hospital's security command center. Complete alarm details are clearly visible, including a map showing the staff member's current location. Notifications can also be accessed on mobile devices and routed through email, text messaging, and other staff communication tools to support rapid response.

REAL-TIME SITUATIONAL AWARENESS

The Staff Protection solution provides real-time visibility into active incidents, continuously updating staff location information as situations unfold. This enables security teams to quickly assess conditions, identify nearby personnel, and coordinate an effective response.



"The solution enables us to be highly accurate in responding to an incident, and it gives our staff an improved sense of safety and protection."

– Daniel Coss
Director of Security and Public Safety

1 source for everything you need to transform Staff Protection: Hardware, software with interoperability, analytics and managed services. Powerful platform for multiple RTLS solutions. **Securitas Healthcare.**

Deployed:

Cloud | On-prem | Hybrid

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About Securitas Healthcare
Securitas Healthcare empowers caregivers to deliver connected, productive and safe care. Its innovative portfolio of healthcare solutions helps over 15,000 hospitals, clinics and senior living organizations worldwide protect people, use assets efficiently and understand their operations for a caring and healing environment. Securitas Healthcare is proud to be part of Securitas, the world's leading intelligent protective services partner. For more information, visit us at **securitashealthcare.com**

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