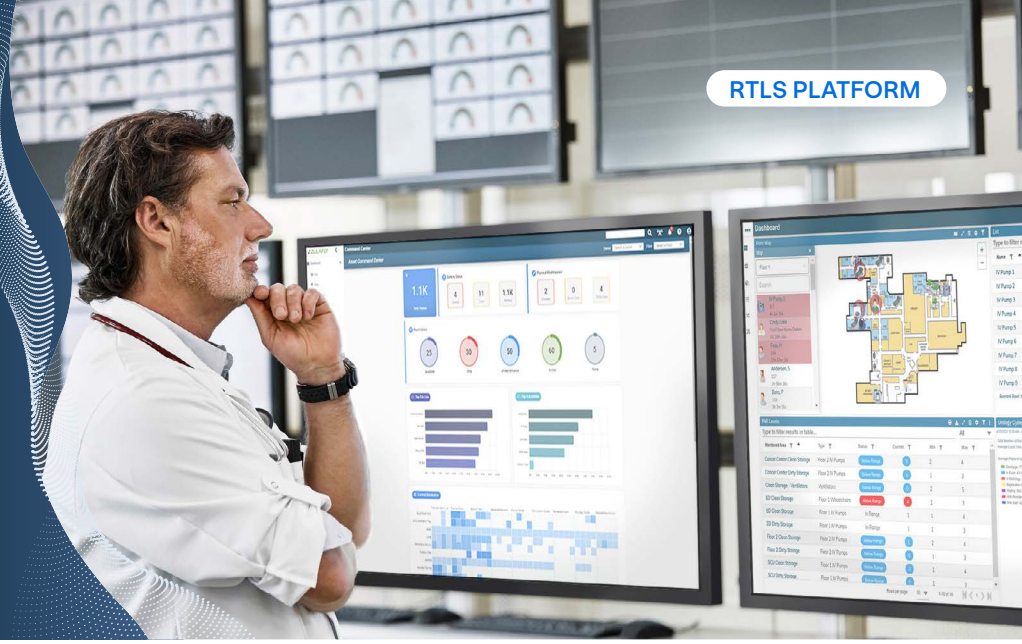
Securitas Healthcare

RTLS PLATFORM

Patient Flow

SOLUTION OVERVIEW



Optimize patient and staff workflows with automated alerts, milestones, and insights that help improve processes and patient throughput

EXPECTED OUTCOMES

- **Streamline patient check-in** and data flow with EMR integration
- **Alleviate bottlenecks** to increase patient satisfaction and revenue
- **Understand patient flow** and cycle times
- **Track, measure, and improve overall patient experience** and operational efficiency KPIs

$20 million savings potential*

Length of stay can be dramatically reduced, which can convert to tens of millions of dollars of savings.

** Based on assumption of 425-bed hospital with an average of $4,500 margin per admission and dropping the length of stay by one day.*

- **Kaufman Hall's National Hospital Flash Report, April 2024**

CHALLENGES

Managing complex daily operations requires greater visibility, efficiency and control. Manual processes and disconnected systems can make it difficult to monitor performance, identify issues early and ensure patients receive timely care. Our enterprise-class tools and applications replace guesswork with data-driven insights, helping you proactively address issues before they escalate.

SOLUTION BENEFITS

Monitor key metrics

Stay on top of critical indicators like capacity, wait times, bed utilization, and room utilization rates with real-time data.

Identify bottlenecks

Use data to pinpoint operational bottlenecks and patient care delays, allowing your team to focus more on direct care.

Track patient journeys

Gain insight into patient cycle time and patient locations during their visit, ensuring smoother transitions and better overall patient experiences.

Improve staff efficiency

Collect and analyze data on patient/caregiver interactions to understand natural workflows and optimize staff time, increasing both patient and staff satisfaction.

Patient Flow functionality

REPORTING AND ANALYTICS

- **Room utilization.** Visibility into room usage and availability.
- **Cycle time.** Reporting by workflow and provider.
- **Configurable workflows.** Define start/stop points, care phases and milestones for accurate reports and KPIs.
- **Contact tracing and location history.** Detailed reports for tracking patient and asset locations.

CONFIGURABLE WORKFLOWS AND ROOM BOARDS

- **Real-time patient wait times.** Monitor expected wait times and send alerts when thresholds are exceeded.
- **Self-Rooming.** Real-time visibility into open rooms for faster patient assignment.
- **Flexible Room Boards.** Create custom fields and columns on the fly, with no development or downtime.
- **Department-specific dashboards.** Customize Room Boards, White Boards and Waiting Room widgets by workflow or unit.
- **Rules-based automation.** Use timers to automatically update fields when criteria are met, such as completing a step after a defined time.

INTEGRATED, REAL-TIME OPERATIONS

- **EMR API.** Bi-directional HL7v3 messages for tag assignment/unassignment and staff entry/exit from patient rooms.
- **Patient location search.** Find patients anywhere in the facility.
- **Automated scheduling requests.** Show current status and next steps for every exam room without manual intervention.
- **Room Board updates and data.** Display real-time patient/staff information with workflow-specific EMR data, room states, care phases, reports and KPIs.
- **Automated room status.** Provide the current status and next required steps for every exam room, without manual intervention.
- **Equipment visibility.** Locate equipment directly within workflow dashboards.



Real-time visibility and notifications

Room turnover:
Monitor and notify teams in real time.

ED-to-OR transfers:
Track patient transfers between departments.

EVS and transport:
Identify where teams are needed and in what order.

In-room services:
Notify Lab, Radiology and Patient Account teams where services are needed.

Flexible technology:

- Wi-Fi
- BLE
- Ultrasound
- Low Frequency

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About Securitas Healthcare
Securitas Healthcare empowers caregivers to deliver connected, productive and safe care. Its innovative portfolio of healthcare solutions helps over 15,000 hospitals, clinics and senior living organizations worldwide protect people, use assets efficiently and understand their operations for a caring and healing environment. Securitas Healthcare is proud to be part of Securitas, the world's leading intelligent protective services partner. For more information, visit us at **securitashealthcare.com**

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